

Financial Assistance Program



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Improving Health, Enriching Life

altru.org/financialassistance



Financial Assistance Program

Altru provides financial assistance and counseling for uninsured and underinsured people of limited means, without regard to race, ethnicity, sexual preference, gender, religion or national origin. Financial assistance includes, but is not limited to, full or partial charity write-off, community care or reduced monthly payments.

How to Apply for Financial Assistance

- » Contact Altru's Business Office at **701.780.1500** or **701.780.5060**.
- » Visit one of our financial counselors:
 - Altru 1300 Columbia**
1300 S. Columbia Rd., Grand Forks
 - Altru Specialty Center**
4500 S. Washington St., Grand Forks
 - Altru Clinic Roseau**
711 Delmore Dr., Roseau, MN
 - Altru Clinic Warroad**
412 North Main Ave., Warroad, MN
- » Visit our website:
altru.org/financialassistance
- » To schedule an appointment with a financial counselor, please utilize MyChart scheduling at **MyChart.Altru.org**

You can obtain a copy of our financial assistance policy from any Altru employee or by visiting altru.org/financialassistance.

Factors Reviewed for Financial Assistance

- » Household income and family size
- » Net worth
- » Employment status
- » Financial obligations
- » Healthcare service needs
- » Other payment sources

Individuals who qualify for assistance will not be billed more for emergency or medically necessary care than the amount generally billed to insured individuals. To prevent further collection actions, the financial assistance application process must be completed (if any balance remains, payment must be received). If completed documents are not provided and payment is not received, your balance may be turned to a collection agency for processing.