

2016 Stats

Medical Group

- 11 Emergency Physicians
- 2 Urgent Care Physician
- 5 Urgent Care Mid-Levels
(Nurse Practitioner or
Physician Assistant)
- 42 Registered Nurses
- 6 Urgent Care Licensed
Practical Nurses
- 40 Paramedics
- 2 Advanced EMT
- 11 EMT - Basic
- 2 Tactical Medics on SWAT
(Special Weapons and
Tactics)

Utilization Statistics

- 34,606 Emergency Visits
- 16,052 Urgent Care Visits
- 899 Trauma Patients
- Level 1 Activations 68
- Level 2 Activations 252
- 8,950 Ambulance Dispatches

Facility

- 20 Emergency Department
Treatment Areas
- 7 Ambulances (5 bariatric
equipped)
- Mass Casualty Incident (MCI)
Trailer (supplies for 100
patients)
- First Aid Station Trailer

Emergency Medical Services



In an emergency, Altru's Emergency Medical Services provides timely, effective, and efficient care to all patients regardless of their ability to pay. Utilizing state-of-the-art treatment, and access to the broad spectrum of specialties and services available at Altru, care is available 24 hours a day, 365 days a year.

Altru's Emergency Medical Services include:

- » Level II Trauma Center
- » Emergency Department
- » Urgent Care Center
- » Ambulance Services
- » Regional Emergency Education
- » Access to all services at Altru

Community support is also a commitment. Altru's Ambulance Services is on hand during more than 40 different community events at no charge to the community.

Level II Trauma Center

Altru is the only hospital in our region designated as a Level II Trauma Center. This designation from the American College of Surgeons Committee on Trauma and the North Dakota Department of Health attests to the high quality of care trauma patients receive at Altru.

Rapid Response

Altru's trauma team is ready at all times to care for critically injured patients.

- » Trauma surgeons
- » Emergency room physicians
- » Anesthesiologists

- » Physicians specializing in:
orthopedic surgery, neurosurgery,
hand surgery and plastic surgery
- » Paramedics
- » Emergency and critical care nurses
- » Lab, x-ray, and operating room
technicians
- » Chaplains and others

When a trauma patient is en route to Altru, the operating room is activated so no time is lost if a patient needs emergent surgery. Further, Altru serves as a regional trauma referral center for northeast North Dakota and northwest Minnesota.



Continued Patient Monitoring

Rapid response isn't the only critical factor in trauma care. Trauma patients require access to organized, quality medical care and leading technology 24 hours a day. Altru's Trauma Services regularly monitors the performance of the trauma team and the overall care of trauma patients from the time the patient arrives through their discharge to home or to Altru Rehabilitation Center.

Extensive Training

Altru's staff involved with trauma care are required to receive continued training to ensure they are knowledgeable of best practices when caring for patients.

- » All trauma surgeons and emergency physicians who care for trauma patients are required to be current in advanced trauma life support (ATLS).
- » All emergency department registered nurses are required to be certified in the trauma nursing core course (TNCC).
- » Altru's paramedics and emergency medical technicians (EMT) must have current certification in pre-hospital trauma life support (PHTLS).
- » All trauma services staff is also required to attend annual trauma specific education.

Urgent Care Center

When people are sick or hurt the last thing on their mind is deciding if it's an emergency. Together with our emergency services staff, patients are quickly identified on whether they can benefit from urgent or emergency care. Altru's Urgent Care Center is located directly adjacent to the emergency department and is open seven days a week, 365 days a year.

Ambulance Services

Altru provides paramedic emergency services to the majority of Grand Forks county in North Dakota, and portions of Marshall, and a large percentage of Polk county in Minnesota. Our paramedics and EMTs are trained to function under an assortment of circumstances since emergency calls vary dramatically.

To ensure safe and dignified ambulance services for all patients, Altru's fleet includes five bariatric capable ambulances.

- » Extra room for patient and crew allows easier access to equipment and more comfort and safety during transfer.
- » Special equipment includes: larger blood pressure cuffs, a transfer cot designed to carry up to 1,600 pounds, and specialty ramps to ensure safe transfers in and out of the ambulance

Intercept Program

If an outlying ambulance service asks for additional help with a critically ill or injured patient, a team is dispatched to meet them while the ambulance requesting assistance drives toward them. When the two ambulances merge, Altru's paramedic will board the other ambulance and provide advanced care while en route to the emergency department. Advanced equipment and care allow for the highest level of emergency care.

Tactical Medics

Two of Altru's paramedics are certified in the Special Weapons and Tactics (SWAT) Basic and the Advanced SWAT Medic Course – both nationally recognized certifications. These paramedics form the core of the Tactical Medic Program, a joint venture between Altru Health System and the Grand Forks Police Department. These individuals are on call to respond with SWAT whenever needed.

Mass Casualty Preparedness (MCI)

Altru's ambulances are prepared for any situation. In the event of an incident resulting in a large number of injured persons, our Mass Casualty Response System includes trained providers and equipment available to be on scene quickly. Our MCI trailer can handle the medical needs for over 100 patients. At any time night or day, Altru's MCI capabilities can respond to, help manage, and provide treatment and transport for a large scale event.

Regional Emergency Education and Training

Altru's Regional Emergency Medical Services (EMS) program provides community based emergency response education and training throughout the region. Altru's EMS is approved as a teaching institute for the North Dakota Department of EMS Division and Minnesota Teaching Institute. Altru's Regional EMS department was instrumental in developing an innovative system for the provision of advanced life support in the rural setting.

Classes available throughout the region include:

- » Advanced Trauma Life Support (ATLS)
- » Pre-Hospital Trauma Life Support (PHTLS) initial and renewal
- » AHA Basic Life Support (BLS), PALS, and ACLS instructor courses
- » AHA First Aid
- » AHS CPR provider and renewal
- » ACLS and PALS provider and renewal
- » Paramedic refreshers
- » EMT initial course
- » A EMT initial course
- » First Responders initial course
- » Instructor Coordinator and renewal courses
- » NCCR Education on all topics required

For more information, visit altru.org/emergency.